Kyle Emory

CSD 460 – 306H

03/17/2023

User Stories from Andys persona “ Matt”

* Does not want anything overly complicated including a confusing loyalty program or way too many steps for the registration process. Easier is better.
* As a user that uses wants quick information it is imperative that the information be easy and quick to get in regard to hotel reservations.
* As a user that has a busy life I want a fast and easy process to complete the reservation